

**KANEPACKAGE PHILIPPINE INC.**

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna
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INVESTIGATION REPORT

Prepared By:

Check By:

Approved By:

DATE:

06-Feb-23

MHVITO

QA-IE/ Prodn IE

QA/ Prodn SV

KPLIMA Operations Gen. Mngr.

5M REVIEW

MAN	NO CHANGES
MACHINE	NO CHANGES
MATERIAL	NO CHANGES
METHOD	OVERLOOKING ITEM CODE OF OPERATORS
ENVIRONMENT	NO CHANGES

DOCUMENT REVIEW

Affected Document:	Date Reviewed:	Disposition:	PIC:	Target Date:
Procedure Manual	230206	<input type="checkbox"/> With Revision <input checked="" type="checkbox"/> No Revision		
Work Instruction		<input type="checkbox"/> With Revision <input checked="" type="checkbox"/> No Revision		
Process Flow		<input type="checkbox"/> With Revision <input checked="" type="checkbox"/> No Revision		
Forms		<input type="checkbox"/> With Revision <input checked="" type="checkbox"/> No Revision		

I. PROBLEM DESCRIPTION**1.1. ISSUE:**

MIXED PANEL

1.2. ITEM DESCRIPTION:**PART CODE:** 515913300**PART NAME:** LOUVRE 2 MJX**1.3. BACKGROUND:****PICTURE****DETAILS:**

> Customer Complain
> Lot Qty.: 884 pcs
> Reject qty.: 2pcs
> JO #: 029855
Remarks: 515912100 mixed to 515913300 Panel B

II. IMMEDIATE ACTION

ACTION ITEMS	Target Date:	Person In-charge
ORIENT THE OPERATORS FOR AWARENESS REGARDING TO THE ISSUE OF MIXED PANEL	230202	IE STAFF

III. WHY WHY ANALYSIS DETAILS:**DIRECT CAUSE:**

WHY 1: MIXED PANEL OCCUR AT SEMI AUTO GLUING PROCESS WITH ITEM CODE 515913300 LOUVRE 2 MJX
WHY 2: MIXED PANEL HAPPENED BECAUSE OPERATOR FEED TWO PANELS WITH DIFFERENT CODE.
WHY 3: FEEDING OF PANELS WITH DIFFERENT CODE OCCURRED DUE TO OPERATORS OVERLOOK PANELS IN PALLETES WITH ALMOST SIMILAR ITEM CODE AND SAME COLOR OF GLUE TAB MARKING

INDIRECT CAUSE:

WHY 1: SCANNER ALARMED AND GAVE NOTICE BUT OPERATOR PRESSED SAVE BUTTON WITHOUT PROPER CHECKING AND PROCEED RUNNING.
WHY 2: OPERATOR BY PASS THE PROCEDURE OF CHECKING ERROR BEFORE PROCEEDING TO MASS PRODUCTION

IV. ACTION PLAN:**DIRECT CAUSE:**

> ORIENT THE OPERATOR REGARDING TO THE CUSTOMER CLAIM WITH DETAILS OF MIXED PANEL (515912100 PANEL B MIXED TO 515913300 PANEL A).



TARGET DATE:
230202

INDIRECT CAUSE:

> RE-ORIENTATION OF WORK INSTRUCTION TO THE OPERATOR FOR REFRESHER OF PROCESS



TARGET DATE:
230203